

### All Web Hosting Packages include the following:

- Hosting in West Michigan's finest Tier 1 Data Center
- High Reliability with Daily Backups and Auto Recovery Services
- High Availability with Fail-over Power Protection
- Redundant Tier 1 Backbone Internet Connections
- FTP Access to Web Server Directory
- Up to 50 domain names hosted on same web site for no additional fee\* (does not include virtual directories)
- Access to raw log files (prior 2 months are stored)
- Server Side Includes
- Secure Scripts Directory\*\*
- Microsoft Front Page Server Extensions standard on NT hosting

Feature	iHost Basic	iHost Basic Plus	iHost Premium	iHost Premium Plus
<b>Server Configuration</b>				
<b>Server Environment</b>	NT or Linux	NT or Linux	NT or Linux	NT or Linux
<b>Storage Space (includes log files)</b>	75 mb	75 mb	150 mb	150 mb
<b>Web Statistics</b>	Basic	Extended	Basic	Extended
<b>E-mail Features</b>				
<b>Individual E-mail Accounts</b>	5	25	5	25
<b>WebMail</b>	Yes – Iserv	Yes – Customized for your Company!	Yes	Yes – Customized for your Company!
<b>Virtual Domain Administration</b>	No	Yes	No	Yes

\* additional yearly registration fee applies for each domain

\*\*CGI Bin is secure and requires that any programming scripts using CGI scripts for online forms must be reviewed by or written by Iserv Developers. Please contact us for a customized solution if you desire to modify your own CGI Scripts.

#### Optional Add-on Products:

Managed Domain Registration & Maintenance - .com, .net, .org, .info, or .biz  
 Managed Domain Registration & Maintenance - .cc or .tv  
 Independent Domain Registration  
 Domain Name Hosting (sold without a hosting package)  
 Cold Fusion Server Environment (added to any package)  
 Database Hosting – 10mb (added to any package – choose from MS Access, MySQL, Postgress or SQL Server)  
 Password Protected Directory  
 Extended Graphical Web Statistics (includes Referer Logs)  
 E-mail Listserv  
 SSL – Secure Server Certificate – Verisign  
 Static Real Audio/Video (25mb)  
 Quicktime Streaming Media Hosting (25mb)  
 FTP Site Hosting (40 mb)  
 FTP Site Hosting (100 mb)  
 Individual Domain E-mail Accounts  
 Virtual Mail Server – 1 - 10 Users (100mb domain quota)  
 Virtual Mail Server – 11- 25 Users (250mb domain quota)  
 Virtual Mail Server – 26 - 50 Users (500mb domain quota)  
 Virtual Mail Server – 51 - 100 Users (1,000mb domain quota)  
 Virtual Mail Server – Unlimited  
 Virtual Domain WebMail Customization with Company Logo  
 ETRN E-mail Forwarding & Queueing  
 Virtual Mail Drop (25mb server space)  
 Postini E-mail Virus/Spam Protection - 10 users – per domain  
 Postini E-mail Virus/Spam Protection - 25 users – per domain  
 Postini E-mail Virus/Spam Protection - 50 users – per domain  
 Postini E-mail Virus/Spam Protection - 100 users – per domain  
 Postini E-mail Virus/Spam Protection Unlimited Users

#### Other Services:

CGI Programming, Script Review, Troubleshooting  
 Domain Record Change Fee  
 Domain Transfer Out to another Registrar  
 Emergency Domain Reinstatement Fee due to non-payment of account  
 Website Data Move